# **Gas Safe Register**

The new gas installer register for Great Britain



#### **Session topics**

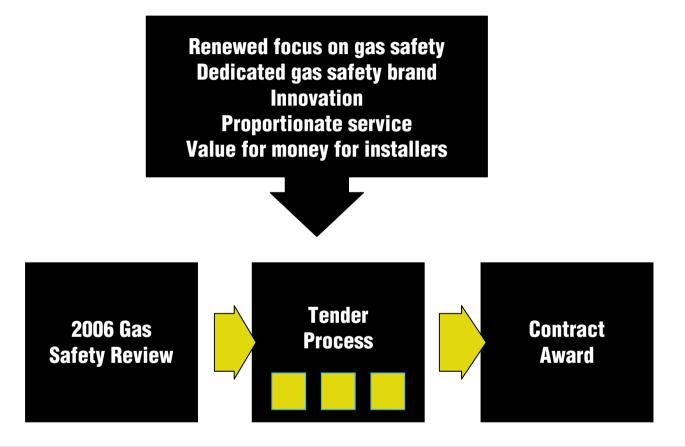
- What's happening and why?
- How will the new gas register work?
- What are the benefits for registered engineers?
- What should consumers expect?
- How will Gas Safe Register's performance be measured?
- What happens next?



# What's happening and why?



### What's happening and why?





## **How will Gas Safe Register work?**

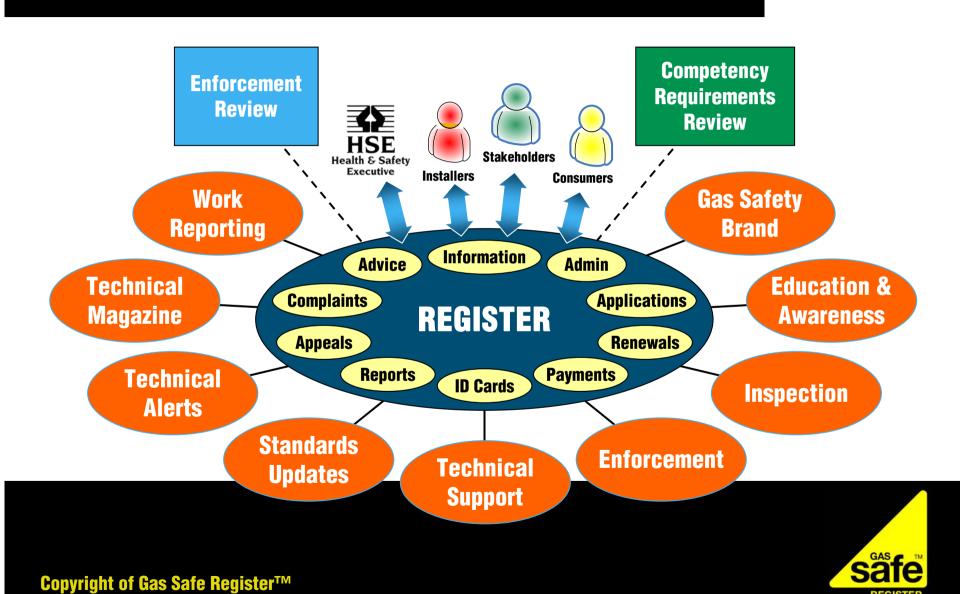


### **Service principles**

- Be clear about role and purpose
- Focus on gas registration, consumer education, gas safety
- Build scheme value through demand 'benefit not burden'
- Improve consumer safety through education and knowledge
- Proportionate effective, supportive, firm, fit for purpose
- Be open and accountable
- Listen and consult
- Work with others



#### **How will Gas Safe Register work?**



#### What are the benefits for registered engineers?

- Renewed and concentrated focus on gas safety
- Better educated customers, increased demand for your services
- Value for money all costs reduced, not just headlines
- Concerted and ongoing campaign on illegal installers
- Flexible monthly DD payment option from 2010 with no premium
- 12 months service for 12 months money renewal on anniversary



#### What are the benefits for registered engineers?

- Simple application & renewals full online application, no signature
- Mobile friendly standard phone numbers not 0845, 0870
- Inspection and complaints a fresh approach
- Know where you are with standards
- Monthly magazine big on technical content
- Consulted on any significant future changes
- Keep existing ID number



#### What can consumers expect?

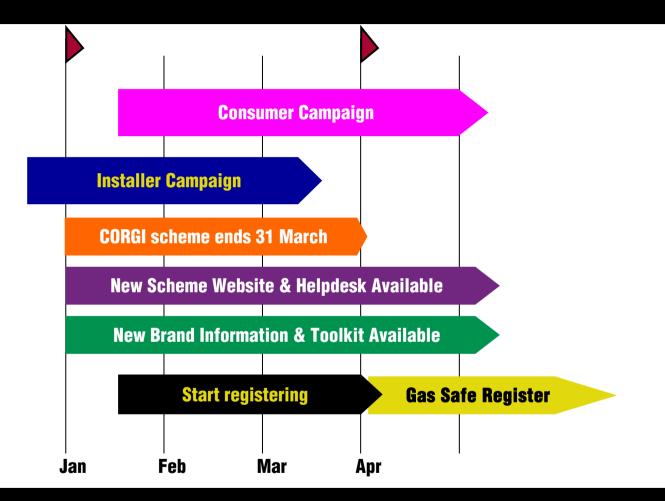
- Friendly, efficient consumer focused service
- Gas safety aware we'll help them understand risks and what to do
- Understand value of registered gas engineers
- Highly recognisable gas safety brand
- Fewer unregistered installers in market
- More work inspected in homes
- Clear information from 'find an installer' service
- 'Engineer validation' to give added peace of mind



### What happens next?



### **What happens next?**





# www.GasSafeRegister.co.uk

